Electric Assistance Program System Benefits Charge Reconciliation Report DECEMBER 2013

	Public Service of NH			
Retail Delivery KWHs				686,204,457
SBC Low Income EAP Rate			\$	0.0015
SBC Low Income EAP Billed Amount				\$1,029,306.69
Interest on 10% Reserve Fund Balance ⁽¹⁾ SBC Low Income EAP Funding			\$	75.64 1,029,382.33
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies Incremental Program Expenditures Pre-program Arrears Recovery	\$	967,920.03 104,900.21 -		
Total EAP Costs				1,072,820.24
SBC Low Income EAP Balance			\$	(43,437.91)
Total amount due to PSNH			\$	(43,437.91)
Program to Date Reserve Balance ⁽¹⁾ Interest on reserve at 0.23885% \$372,886.38 * 0.23885% * 31/365 = \$75.64			\$	372,886.38

PUBLIC SERVICE OF NEW HAMPSHIRE Electric Assistance Program Number of Active EAP Participants by Discount Tier Levels and Amounts As of December 2013

	Number of		% per Tier Participants		% per Tier Discount
	Active Participants	Discount Tier*	To Total Participants	Discount Amount	To Total Discounts
		1	0.0%		0.0%
	3,804	2	14.9%	25,960.38	2.7%
	4,908	3	19.2%	85,529.34	8.8%
	5,331	4	20.9%	166,908.27	17.2%
	5,968	5	23.4%	275,624.31	28.5%
	<u>5,537</u>	6	<u>21.7%</u>	<u>413,897.73</u>	<u>42.8%</u>
TOTAL	25,548		100.0%	\$ 967,920.03	100.0%

*Discour	nt Levels for PSNH:	
<u>Tier</u>	<u>Discount</u>	% of Federal Poverty <u>Guidelines</u>
1	8%	151% to 175%
2	20%	126% to 150%
3	36%	101% to 125%
4	53%	76% to 100%
5	77%	Up to 75%

PUBLIC SERVICE OF NEW HAMPSHIRE Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of December 2013

	EA	<u>\P</u>	<u>Non-EAP</u>		
Average Bill (current month)	\$	84.43	\$	114.74	
Average Past Due Amount	\$	150.23	\$	152.11	
Total Included Accounts Receivable ⁽¹⁾	\$	2,153,747.09	\$	45,483,244.43	
Number of Accounts ⁽¹⁾		25,507		396,399	
Percent Past Due:	41.26%	10,524	18.04%	71,510	
% Past due 30 days	41.60%	4,378	57.10%	40,832	
% Past due 60 days	29.07%	3,059	28.27%	20,216	
% Past due 90 days	29.33%	3,087	14.63%	10,462	

⁽¹⁾ Includes all accounts.

PUBLIC SERVICE OF NEW HAMPSHIRE ELECTRIC ASSISTANCE PROGRAM ADMINISTRATION COSTS

	For the Quarter Ending December 31, 2013						Cumulative Costs From Oct. 1, 2013 to December 31, 2013				
ONGOING ADMINISTRATION COSTS - PSNH PY 2011 - 2012		Incremental		Non-Incremental		Total	Incremental		Non-Incremental		Total
Information Technology	\$	-	\$	-	\$	-	\$	-	\$	- \$	-
Program Administration	\$	-	\$	23,064.59	\$	23,064.59			\$	23,064.59 \$	23,064.59
Brochures			\$	-	\$	-	\$	-	\$	- \$	-
Training	\$	-	\$	-	\$	-	\$	-	\$	- \$	-
Other	\$	-	\$	-	\$	-	\$	-	\$	- \$	-
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$	-	\$	23,064.59	\$	23,064.59	\$	-	\$	23,064.59 \$	23,064.59

SBC REVENUES COLLECTED (including Interest on Reserve)

\$ 2,819,163.07

\$ 2,819,163.07